

















SERVICE DESIGN

SD21H-Ä & YSERVIS21

SCHEDULE 2021 - 2022

	Week	Mo	Tu	We	Th	Fr	Sa	Su	
August 2021	34	23	24	25	26	27	28	29	
	35	30	31	1	2	3	4	5	 Introduction to the studies
September 2021	36	6	7	8	9	10	11	12	
	37	13	14	15	16	17	18	19	 Future Operating Environments. 5 ECTS
	38	20	21	22	23	24	25	26	
	39	27	28	29	30	1	2	3	 Research and Development, 5 ECTS * attending Master's Thesis seminars
October 2021	40	4	5	6	7	8	9	10	
	41	11	12	13	14	15	16	17	 Service Design Thinking, 5 ECTS
	42	18	19	20	21	22	23	24	
	43	25	26	27	28	29	30	31	 Service Design Methods and Tools, 5 ECTS
November 2021	44	1	2	3	4	5	6	7	
	45	8	9	10	11	12*	13*	14	 Thesis workshop (for full-time students)
	46	15	16	17	18	19	20	21	
	47	22	23	24	25	26	27	28	
	48	29	30	1	2	3	4	5	
December 2021	49	6	7	8	9	10	11	12	
	50	13	14	15	16	17	18	19	
	51	20	21	22	23	24	25	26	
	52	27	28	29	30	31	1	2	
January 2022	1	3	4	5	6	7	8	9	
	2	10	11	12	13	14	15	16	 Leadership and Change Management, 5 ECTS
	3	17	18	19	20	21	22	23	 Master's Thesis Seminars
	4	24	25	26	27	28	29	30	 Thesis workshop
	5	31	1	2	3	4	5	6	
February 2022	6	7	8	9	10	11	12	13	 Elective course, Graphic Design, 5 ECTS
	7	14	15	16	17	18	19	20	
	8	21	22	23	24	25	26	27	 Co-design, 5 ECTS
	9	28	1	2	3	4	5	6	
March 2022	10	7	8	9	10*	11	12	13	 Master's Thesis Seminars
	11	14	15	16	17	18	19	20	
	12	21	22	23	24	25	26	27	 Elective course, UX Design, 5 ECTS * start by an information session online
	13	28	29	30	31	1	2	3	 Business Design. 5 ECTS
April 2022	14	4	5	6	7	8	9	10	
	15	11	12	13	14	15	16	17	
	16	18	19	20	21	22	23	24	 Finance and Financing, 5 ECTS
	17	25	26	27	28	29	30	1	
May 2022	18	2	3	4	5	6	7	8	
	19	9	10	11	12	13	14	15	 Master's Thesis Seminars
	20	16	17	18	19	20	21	22	
	21	23	24	25	26	27	28	29	
	22	30	31						